

Latrobe Community Health Services: Local Area Coordination Partners

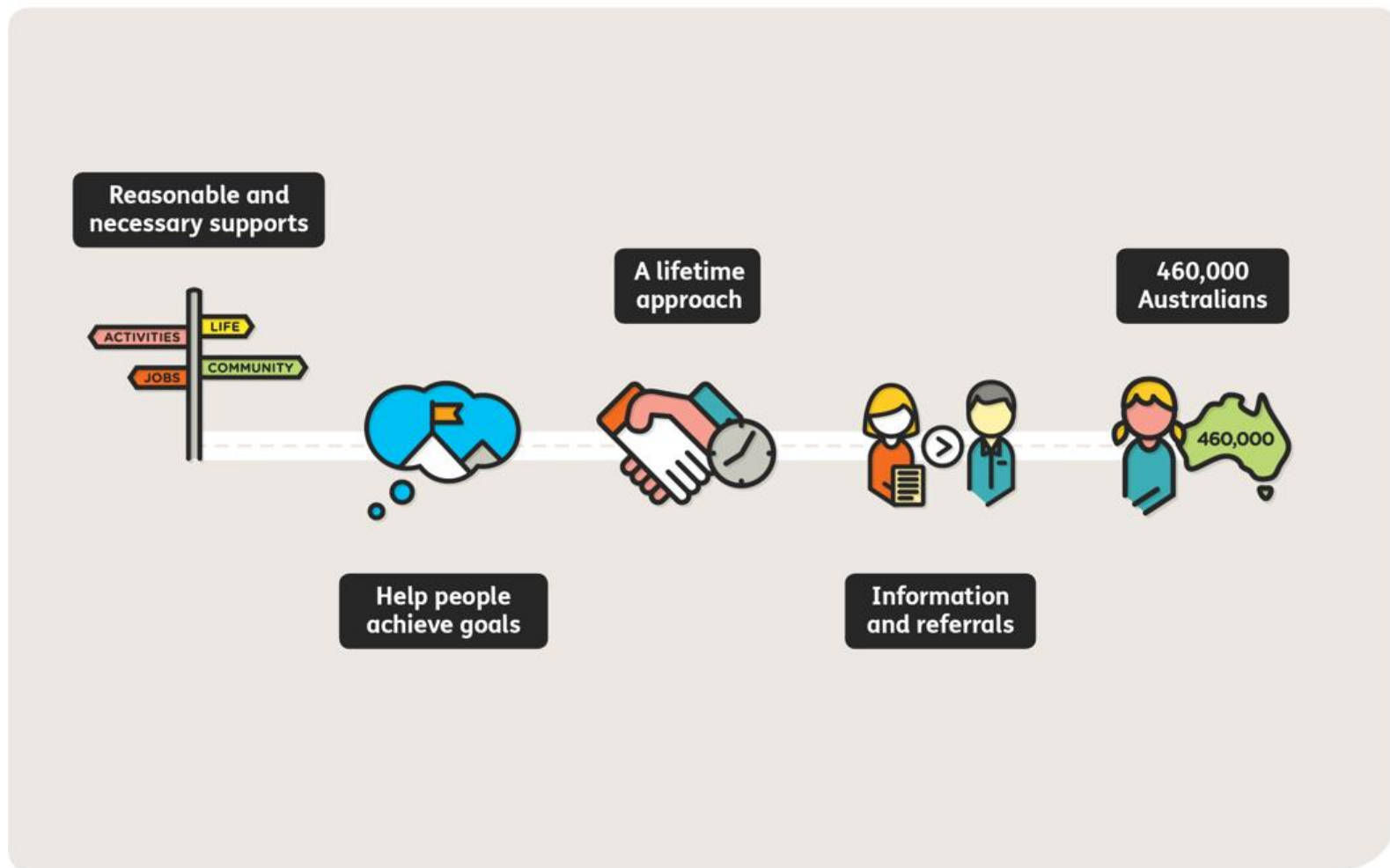


Delivering the NDIS in your community

The NDIS is a new way to support people with disabilities



Delivering the NDIS in your community



The Scheme and the Agency

The National Disability Insurance Agency (NDIA) administers the National Disability Insurance Scheme (NDIS)



The NDIA's job is to:

- Work with partners to deliver the NDIS
- Build community awareness of disability
- Ensure financial sustainability of the NDIS
- Develop and enhance the disability sector

The roll out of the NDIS in Victoria

- The NDIS is being made available progressively across the state over the next three years
- By July 2019, it is estimated that 105,000 people will transition to the NDIS in Victoria

Year 1 2016 - 17

- North East Melb
- Central Highlands
- Loddon

Year 2 2017 - 18

- Inner Gippsland
- Ovens Murray
- Western District
- Inner East Melb
- Outer East Melb
- Hume Moreland
- Bayside Peninsula

Year 3 2018 - 19

- Southern Melb
- Brimbank Melton
- Western Melb
- Goulburn
- Mallee
- Outer Gippsland

Latrobe Community Health Service

NDIS Local Area Co-ordination (LAC)

Our Values

- ✓ Providing excellent customer service
- ✓ Always providing a personal best
- ✓ Creating a successful environment
- ✓ Acting with the utmost integrity

Partnership with NDIA commenced
April 2017



How will a LAC help?

A Local Area Coordinator will assist to:

- Access the NDIS
- Develop your plan
- Get your plan going – implementation
- Monitor and review



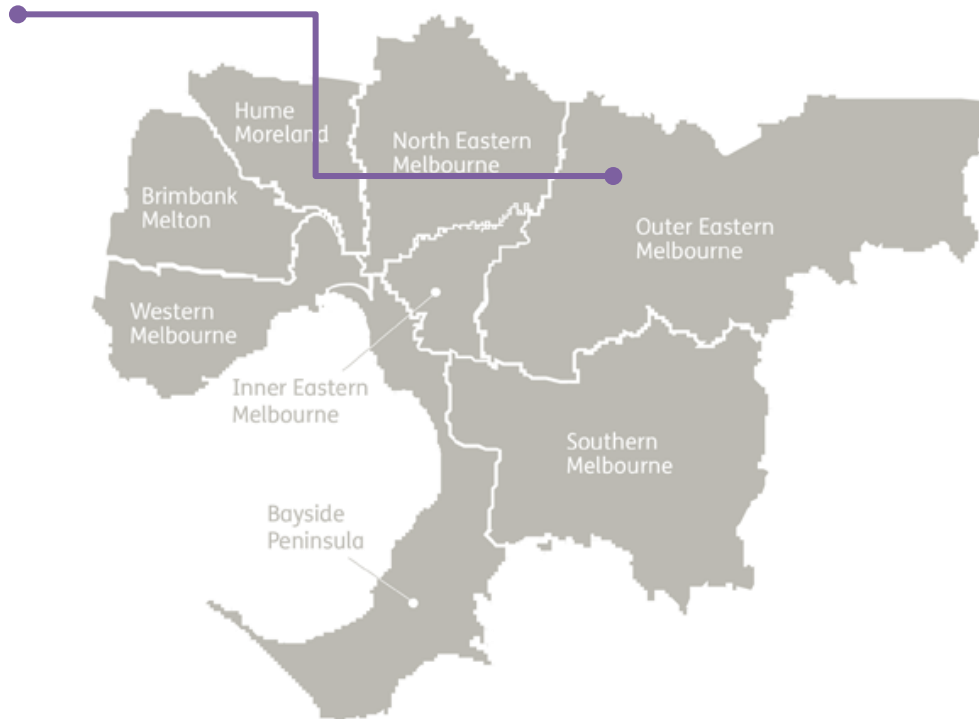
“We will support you every step of the way”

Outer East Melbourne LCHS ...



**Maroondah,
Yarra Ranges
and Knox**

*Phase-In Nov 17
4,718
Participants*



Engagement with people and community

Latrobe Community Health Service NDIS Local Area Coordination (LAC) Service will actively work within the community.

Latrobe Community Health Service NDIS engage with and work alongside:

- People with disability, their families and/or carers
- The NDIA
- Local Government Authorities
- DHHS
- Peak bodies and advocacy agencies
- Disability service providers
- Providers of specialised disability services
- Mainstream and community agencies



“We will support you every step of the way”

My Plan



NDIS plans are individual

**Individual
Approach**
(what you want to
achieve)

Supports
provided by other
systems, family,
friends and
community

**NDIS Funded
Supports**
(reasonable and
necessary)

Who can attend the planning conversation with a participant?

- Participants can bring anyone with you to the planning meeting
- Some will bring their family or nominee/guardian
- Some will bring advocates to support them
- Others may choose to bring their providers



Setting your goals

- Goals can be short or long, complex or simple.
- Goals could include support to increase capacity in eight life domains:
 - Choice and Control in your life
 - Education
 - Health and Wellbeing
 - Employment
 - Relationships
 - Social and Community activities
 - Home and Living situation
 - Daily Activities

What does the NDIS fund?

- The NDIS pays for different supports for different people.
- The type of support a participant receives depends on what their goals are and what areas of their life they need help with.
- Funded supports may include:
 - Assistance with activities of daily living such as meal preparation, cleaning or personal care
 - Vehicle and home modifications
 - Mobility equipment and assistive technology
 - Transport for community, social and employment activities
 - Skills development programs, developed and monitored by therapist such as Speech, Occupational Therapist, Physios, etc.

What doesn't the NDIS fund?

- There are rules for the NDIS that mean some supports cannot be funded in an NDIS plan
- The NDIS will not fund:
 - Supports that are not related to a person's disability such as health conditions like Asthma
 - Supports that are funded by a different system, such as medical costs through Medicare
 - Day-to-day living costs that everyone pays for such as food, electricity and water



Managing the funds in an NDIS plan

- An NDIS plan will include a statement about how the funds will be managed.
- The 3 options are:



NDIA Managed



Plan Management Agency (PMA)



Self Management



Implementation

- At the end of a planning conversation we'll talk about the next steps, including starting to use the funding in your plan.
- We will discuss different ways a plan can be implemented:
 - **Local Area Coordination**
 - **Support Coordination**
 - **Self Directed implementation**

Plan Reviews

- Scheduled Reviews
- Unscheduled Reviews
- Significant Change in Circumstances
- Internal Review of a Reviewable Decision

Plan Reviews

A request for a review of a decision can be made by:

- Submitting a written request to:
Chief Executive Officer
National Disability Insurance Agency
GPO Box 700
Canberra ACT 2601
- Talking to someone at an NDIA office
- Calling 1800 800 110
- Sending an email to: enquiries@ndis.gov.au

Hard to Reach – COAG National Disability Strategy

- People who are homeless or at risk of homelessness
- People with disability who have been subjected to abuse, neglect and violence
- People with disability presenting with drug and alcohol issues, mental health issues and other health concerns

Hard to Reach – COAG Principles

The following areas will not be addressed by the NDIS:

- Accessible and affordable accommodation
- Homelessness - specific services, including homelessness outreach
- Emergency accommodation
- Intensive case coordination operated by housing or homelessness system
- Provision of routine tenancy support by social housing authorities

Hard to Reach – The Challenge

- Ability and willingness to participate
- Knowing about and making contact with the scheme
- Designing a scheme that encourages participation
- Proving permanency of disability and eligibility
- Getting a plan that meets needs
- Finding a service or support that meets needs

Engaging Hard to Reach Participants

- Enhancing access pathways
- Establishment of a Mental Health Subject Matter Expert Team
- Verbal Access Requests

Outer East LCHS Contacts



- Vince Massaro – Executive Director NDIS Services
- Sally Corrigan – Outer East Melbourne LAC Area Manager
- Olivia Bennett – Team Leader Knox
- Jessica Clarkson – Team Leader Maroondah
- Bruce Watson – Team Leader Yarra Ranges
- Rose Juan - Community Development and Capacity Building Coordinator
- Trevor Williams - Workplace Trainer

Phone: 1800 242 696

Email: Outer.East.MelbLAC@ndis.gov.au

Contact and office details

NDIA locations

- Box Hill – 3 - 13 Harrow Street
- Boronia – 3 William Street

Latrobe Community Health Service Local Area Coordination Agency

Contact: 1800 242 696

Offices located at:

- Bayswater – Shop 33, 7 – 13 High St Bayswater
- Ringwood – 1/88 Maroondah Hwy, Ringwood
- Healesville – 1 Badger Creek Rd, Healesville
- Chirnside Park (opening late April 2018)




For more information




Delivering the NDIS in your community

www.ndis.gov.au

 Telephone 1800 800 110

For people who need help with English

 TIS: 131 450

For people with hearing or speech loss

 TTY: 1800 555 677

 Speak and Listen: 1800 555 727

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