

# Maternal and Child Health Service Nursery Equipment Program Guidelines for Ordering

May 2013



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# Background

The Maternal and Child Health (MCH) service is a free, universal primary health service for all Victorian families with children from birth to school age. The service is provided in partnership with the Municipal Association of Victoria, local government and the Department of Education and Early Childhood Development (DEECD). The service aims to promote healthy outcomes for children and their families through a comprehensive and focused approach to managing the physical, emotional or social factors affecting young children and their families in contemporary communities.

The Nursery Equipment Program has been established to provide safe nursery equipment for vulnerable Victorian families where a safety concern has been identified by a maternal and child health nurse on the MCH Safe Sleeping Checklist. The program is open to all clients of the MCH service, both universal and enhanced, who meet the eligibility criteria.

The Nursery Equipment Program builds on the development of the MCH Safe Sleeping Checklist, which was driven by the landmark 2005 report by the Child Safety Commissioner, *Tackling SIDS – a community responsibility*. This report concluded that in complex family circumstances there are a number of obstacles in the way of providing a safe sleeping environment, some of which are practical in nature, such as the cost of the equipment. To date, there has been no or limited access to safe equipment for those families who are unable to purchase equipment themselves. The purchase of cot ensembles and car restraints through the Nursery Equipment Program has the potential to make a significant difference to the health and wellbeing of children and their families.

# 1. The Nursery Equipment Program

The Nursery Equipment Program is designed to allow families who present with risk factors such as unemployment, low household income, disability, drug, alcohol or mental health issues to improve the health and wellbeing of their child through the provision of a safer physical environment. Please note that there are strict eligibility criteria for the program and a limited budget that will be closely monitored by representatives of DEECD.

The available nursery equipment is a cot ensemble including a cot, mattress and mattress protector and car restraints.

Equipment has been carefully chosen to meet Australian Standards and will be delivered directly to clients.

Ordering of equipment through the program is a two-step process to protect confidential client information. Firstly, client information is completed on IRIS, the software used to collect information from the Enhanced MCH service. Information includes client demographic details, the reason the client needs the equipment and verification by the MCH nurse that they meet eligibility requirements. Secondly, a web portal is accessed to place the actual order. Collecting appropriately detailed client information will be essential to report back on the program, to fully evaluate its effectiveness, and to put forward a case to enable the program to be extended in the future.

The administration associated with ordering and delivering the equipment was tendered out and has been awarded to Eastern Access Community Health (EACH). They have developed a web-portal that is simple and easy to use. Regular email and phone services will also be available for those MCH centres without access to a computer or the internet.

#### Consent

MCH nurses are required to discuss the program with the family and gain their consent to participate, either verbally or via existing local government consent forms. Consent should specifically include the use of information - the family should understand that their name, address and contact telephone number will be provided to a third party with the order and that the supplier will get in contact with them to arrange a suitable delivery time.

#### Ownership of items

All items that are purchased through the Nursery Equipment Program become the property of the family for whom they were purchased. No approach is to be made to retrieve the items at any point. The program has no facility to have items returned.

#### Monitoring of items

All items that are purchased through the Nursery Equipment Program will be closely monitored by the DEECD central office for budget and data reporting purposes via monthly reports from EACH. The nominated representatives from each MCH service will be kept informed of any potential program changes.

All cots purchased through the Nursery Equipment Program should be installed by a local government recognised service provider, according to assembly instructions. Incorrectly installed cots may present a danger to the child. Following advice from the MAV and local government areas, MCH services are asked to activate one of the following options when a cot is ordered:

- Refer to council's HACC home maintenance service
- Refer to contractor list used by council's home maintenance service
- Refer to agency which provides HACC home maintenance (if not provided through local government).

Local councils, contracted agencies or other home maintenance providers, then invoice EACH for up to one hour of service plus additional travel time if warranted in rural areas. This process is intended to be cost neutral for the council / HACC/service provider. If HACC services are outsourced, contact should be made prior to the first order to ensure suitable installation procedures are available.

It is recommended that the MCH nurse has a discussion about cot safety and its position in a room at the next visit. The MCH nurse should sight the new cot if at a home visit, or engage in a discussion using the MCH Safe Sleeping checklist if at a centre visit. A recently revised MCH Safe Sleeping checklist should be provided to the client if they no longer have their original copy.

#### Installation

It is a requirement that all car seats are installed by a Restraint Fitting Station. All costs associated with fitting will be invoiced to EACH. For clients who have had child restraints supplied by Baby Bunting and live near a Baby Bunting store the fitting will occur there. For clients who do not live close to a Baby Bunting store, EACH will deliver the car seat to the client and provide details of the nearest possible Restraint Fitting Station location. The client will need to take their car and the car seat to that Restraint Fitting Station.

The following web sites list current car restraint fitters in Victoria:

VicRoads:

#### Child Restraint Fitting Stations : VicRoads

Australian Child Restraint Resource Initiative:

#### http://www.acri.com.au/

All cots purchased through the Nursery Equipment Program should be installed by a local government recognised service provider, according to assembly instructions. Incorrectly installed cots may present a danger to the child. All cots should initially be delivered to a central local government venue for assembly. The assembled cot is then delivered to the family. Following advice from the MAV and local government areas, MCH services are asked to activate one of the following options when a cot is ordered:

- Refer to council's HACC home maintenance service
- Refer to contractor list used by council's home maintenance service
- Refer to agency which provides HACC home maintenance (if not provided through local government)
- Refer to private company who assembles nursery furniture if HACC home maintenance service not
   available

Local councils, or other home maintenance provider, then invoice EACH for up to one hour of service plus additional travel time if warranted in rural areas. This process is intended to be cost neutral for the council / HACC provider. If HACC services are outsourced, contact should be made prior to the first order to ensure suitable installation procedures are available.

It is recommended that the MCH nurse has a discussion about cot safety and its position in a room at the next visit. The MCH nurse should sight the new cot if at a home visit, or engage in a discussion using the MCH Safe Sleeping checklist if at a centre visit. An MCH Safe Sleeping checklist should be provided to the client if they no longer have their original copy.

#### Delivery

In the past it has been difficult at times to contact clients to arrange delivery of nursery equipment. Provided below is information on the processes followed once an order has been received. The information has been provided so that MCH nurses will understand if they are contacted by EACH to follow up with clients.

• On receipt of an order from an MCH nurse EACH forwards a purchase order to the supplier e.g. Baby Bunting by the following business day.

- If the supplier is unable to contact the person nominated in the purchase order within three working days they will notify EACH.
- EACH will contact the MCH nurse via email and phone. A voice mail message is left if phone contact cannot be made.
- The MCH nurse is asked to contact the client confirming the contact details and/or organise a possible alternate delivery point and time.
- The MCH nurse forwards these details to EACH who will inform the supplier by email with the required details.
- Time allowed for the MCH nurse to contact EACH is 10 working days from the date of the contact email. If there is a failure to respond then EACH will have to cancel the order.

#### Delivery to an alternative address for installation purposes

Some local government areas have requested that cots or car seats be delivered directly to the installer rather than to the client to reduce the risk that clients may attempt to install cots themselves or open the boxes. This can be achieved by entering the required address as a care of (c/-) in the address field. Please note that if other items are also ordered for the same family either all items need to be delivered to that one address, or a separate order placed for the items going directly to the client. The same IRIS reference number would be entered for each order in this case.

### Eligibility criteria

All families who receive nursery products through the Nursery Equipment Program must meet ALL of the following criteria:

- have a child under the age of 12 months enrolled in the Victorian Maternal and Child Health Service
- not be a recipient of any other government funding that has been provided specifically to purchase nursery equipment, e.g. program or brokerage funds from Child Protection
- have an identified safety concern on the revised Safe Sleeping Checklist that requires the purchase of new equipment
- have low income, mental health issues, drug or alcohol dependency or family violence issues, which adversely impact on their ability to provide safe nursery equipment.

Low income eligibility is demonstrated by possession of a concession card, including a Health Care Card, Pensioner Concession Card, Department of Veterans Affairs Gold Card, or a Temporary Protection/Humanitarian Visa 447, 451, 785 or 786, Asylum Seeker Bridging Visa A-F, or Refugee and Special Humanitarian Visa 200-217.

Safety concerns on the revised Safe Sleeping Checklist include the following:

- Unsafe nursery furniture that doesn't meet the Australian Safety Standard AS2172
- The baby is co-sleeping with an adult.

#### **Overseas students**

Overseas students are not eligible to receive nursery equipment through this program.

A Student visa is subject to a number of visa conditions. Two of these conditions are that adequate health insurance is maintained for the duration of the visa and that the visa holder can demonstrate sufficient funds to reside in Australia. The following paragraphs were taken directly from the Australian Government website.

International students must have appropriate health cover while in Australia. Students can ask their
education provider to organise Overseas Student Health Cover (OSHC) for them or they can select an
approved OSHC provider and pay the insurance themselves. OSHC assists international students to
meet the costs of medical and hospital care if needed when in Australia. Student visas are only valid for
the same period as the OSHC policy. There are options available for single and family cover. If a
student has a child while residing in Australia it is a condition of their visa that they change to a family
policy.

 International students are required to demonstrate and/or declare that they have genuine access to sufficient funds to be granted a Student visa. This includes funds to cover travel, tuition and living expenses. Applicants may have to demonstrate sufficient funds to cover these expenses for the first one, two or three years in Australia, depending on their Assessment Level (AL). Living costs were updated from 1 January 2010.

Further information is available at:

http://www.immi.gov.au/students/student-information.htm

#### Temporary Business (Long Stay) – Standard Business Sponsorship

Clients sponsored to come to Australia on work visas are not eligible to receive nursery equipment through this program.

The visa conditions state that the person entering Australia is responsible for all health costs for themselves and their family. They are required by law to maintain adequate insurance for these health costs for the length of their visa. Evidence must be provided that adequate insurance has been purchased before the working visa can be granted.

If the client was approved for this visa prior to 14 September 2009, their sponsor is still responsible for all medical or hospital expenses arising from treatment administered in a public hospital for the duration of the visa (other than expenses that are met by health insurance or reciprocal health care arrangements).

Further information is available at:

#### http://www.immi.gov.au/skilled/skilled-workers/sbs/obligations-employee.htm

#### Purchasing car seats for families that do not own a car

Purchase of car seats for families that do not own a car needs to be authorised by DEECD as it comes with a number of difficulties, most importantly about the fitting of the car seat and ensuring the safety of the child. The guidelines for the MCH Nursery Equipment Program require all car seats are fitted by a recognised car seat fitter, as research consistently shows a significant proportion of car seats are incorrectly fitted and not safe. This requirement must still be met for families that do not own the car themselves.

If you are considering ordering a car seat for a family that don't own a car, please discuss the following points with your client:

- Does the client have a valid license?
- Will the car seat be staying in one car or being taken in and out when needed?
- Does the client always put the car seat in the same car or in a number of different cars? Do they all have anchor points?
- Is she (or he) prepared to attend the car seat fitting to learn and observe so that they know how to correctly install a car seat in the future?

Clients must be prepared to attend the fitting for DEECD to give approval for this order. Approval can be done very quickly via email (assuming they meet all other eligibility requirements).

#### Families with more than one child requiring Nursery Equipment Program support

Where there is more than one child in the same family requiring cot ensembles, they can be ordered at the same time up to a maximum of four items in one transaction for the one family. For example, a family might require multiple cots for multiple births.

### Requests to purchase items not listed

The equipment available under this program has been chosen to respond to recognised safety needs on the Safe Sleeping Checklist and meet Australian Safety Standards AS2172 for cots and the Australian/New Zealand Standard 1754 for car seats and are marked accordingly. Variations from this list are not possible except in exceptional circumstances. In all instances of ordering outside the standard list EACH will check with the Program Manager, DEECD to confirm support for the item.

Please consider the timing of product delivery when making your order and ensure a mobile phone number is provided where possible as someone needs to be at the home address to receive the goods.

#### Process for return of faulty equipment

Please contact EACH immediately if any piece of equipment is found to be faulty. They will organise an appropriate replacement with the supplier. EACH can be contacted on (03) 8720 2700.

#### Helpful telephone numbers and email addresses

**IRIS:** All queries regarding IRIS data entry to be directed to the IRIS Helpline on Email: IRIS.helpdesk@dhs.vic.gov.au or Ph: (03) 9096 6919.

EACH: All queries regarding web-based ordering to be directed to EACH on Email: <u>orders@eachmch.com.au</u> (03) 8720 2700.

DEECD: All queries regarding the program to be directed to the MCH team on mch@edumail.vic.gov.au

# 2. Using IRIS

### Quarterly Data Collection (IRIS)

As you are aware we have been requesting when ordering nursery equipment for a family you enter the client information on the IRIS system.

In order for the Department to now receive this data we require the following:

- Ensure the new version of IRIS version 1-7-0 has been loaded onto your system
- Please select **<all data>** when forwarding electronically enhanced MCH data to the Department
- The next export of data is due in to the Department by 15<sup>th</sup> March 2013 and quarterly thereafter.

For assistance contact the IRIS HELP DESK at: iris.helpdesk@dhs.vic.qov.au or phone 03 9616 6919

# Entering client information (IRIS)

The IRIS upgrade for the MCH Nursery Equipment Program has been posted on the IRIS website, which has a new web address. The MCH upgrade is on a separate page; the address is: <u>www.irissoftware.com.au/MCHE</u> (please note that capitals are required when typing MCHE into the web address).

The page contains the upgrade as a .zip file for down loading. There are specific instructions that cover all computer operating systems that agencies may have in place. Agencies are asked to contact the IRIS Helpdesk if advice or assistance is required with the down load and upgrading processes. The IRIS Helpdesk is open Monday-Friday 8:00 am to 4:30 pm, except for public holidays, on Email: IRIS.helpdesk@dhs.vic.gov.au or Ph: (03) 9096 6919.

All local government areas have been asked to provide two contacts who will be responsible for ensuring the correct data for the Nursery Equipment Program is entered on to IRIS and ordered through EACH. Some councils use appropriately trained administrative staff to enter demographic details of new clients onto the IRIS system. This arrangement can continue for new clients added for the Nursery Equipment Program. However, an MCH nurse must enter the information on the Services screen that details how the client meets eligibility requirements and the equipment required.

To start ordering from the Nursery Equipment Program, open an MCH Enhanced Home Visiting case in IRIS, either for an existing client or a new case. For new clients, details will need to be entered on the 'Case Details', 'Issues' and 'Services' screens. For existing Enhanced clients, new information is only required on the 'Services' screen.

Please note that universal MCH clients receiving equipment from the Nursery Equipment Program will not be counted as a client in the Enhanced service.

### Completing the Case Details screen

For new clients, enter details on the 'Case Details' screen as you would for any client of the Enhanced MCH Service. Complete details for both the mother/carer and the child. For existing Enhanced MCH clients this information will already be entered, however you may wish to update some details. This information can be entered by appropriately trained administrative staff.

#### Completing the Issues screen

For new clients, enter details on the 'Issues' screen as you would for any client of the Enhanced MCH Service. Please note that an issue must be selected. For clients from the Universal service who are only being entered for the purposes of the Nursery Equipment Program, please select the following issue:

• Housing: home safety.

Any other relevant issues can be selected in addition to home safety.

For existing Enhanced MCH clients this information will already be entered, however you may wish to update some details. This information can be entered by appropriately trained administrative staff.

#### Completing the Services screen

Changes have been made to the type Service Details Screen. This section must be completed by a MCH nurse.

Step 1. Service Screen : Click on New to start creating a new service

Figure 1

📧 IRIS 1.7.0.11	220					
<u>File Lists R</u> eport	Agency I	Help				
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	Case D	etails Related Persons Iss	ues Services Closure	Case Notes		
Non-Sub Cases		_			1	ca00-4
	Initial	e Type assessment meeting(s) to set	Uate   Date up service plan 07/04;	2011 Administrator		
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Groups						
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Select Type for I	New Se	ervice				
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2. Select "Indirect service -> Other" as shown above,

Figure 2

🏛 IRIS 1.7.0.112	220		
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Projects	Client Test ABC	Status: Open (Inco	omplete) ca00
Non-Sub Cases	Case Details Related Persons Issues Services Closure Case Notes		ca00-4
Clients	Service Type         Date         Location         Service Provic           Initial assessment meeting(s) to set up service plan         07/04/2011         Administrator           Case work: MCH nurse consultation         07/04/2011         Administrator           Indirect service: other         08/12/2011         Administrator		
Groups			
TRAINING DATABASE Open Windows Client List Test ABC MCH Enhanced H(	Service Details         Service Type         Date         Date         Indirect service: other         Date         Int/Bilingual Worker         Duration         Duration         Int/Bilingual Worker         Duration         Ominutes         Travel Time         Suburb         VIC         Melbourne CBD VIC 3000         Add Note         Load Template         Spell Checker	sv04  sery Equipment  000 characters. ore space is required.	New
🥝 Administrator	000009-000 _ Training Agency - Central outlet	sy00 08/12	2/2011 03:09 pm

Step 3: To access the program, click on the 'Nursery Equipment Program' button underneath the immunisation area, as shown on **Figure 3** above. Clicking on this button takes you to the screen where you can enter data for the program. A statement appears above the button indicating whether or not the button has been pressed and data entered.

MCH Nursery Equipment Program	
Reference  000009-000-8719-D8C7    Order Date  Image: Constraint of the second secon	Eligibility criteria These are the criteria for a family to be eligible for the Nursery Equipment Program (Refer to step by step guide for further details) 1. Family has a child under 1 year of age, enrolled in the Victorian MCH service. 2. Safety concern identified on MCH Safe Sleeping checklist. 3. No other nursery equipment funding received. 4. At least one of the following: Low income Tick one or more boxes
3 4 Cot and mattress 4 Car Seat 5 Booster seat 9 Pram (single) Double pram High chair Clear will remove all Nursery Equipme	Mental health issues Drug or alcohol dependency Family violence issues By pressing the OK button you acknowledge all the eligibility criteria are met Int Program data from this service Cancel

Figure 4: The MCH Nursery Equipment Program screen. Mandatory fields are highlighted in yellow.

- Step 4: A Reference code is automatically generated by IRIS. Clicking the copy button to the right of the reference code enables you to copy the reference number to the computer's clipboard and then easily paste it into the EACH system at the ordering stage. This number links the IRIS and EACH web portal systems for data and reporting purposes.
- Step 5: The Order Date is mandatory and must be entered before the OK button becomes active at the bottom of the screen.
- Step 6: Enter the nursery item or items required in the Goods Description field and tick at least one box against eligibility criterion number 4. If more than one of a particular item is required, for example two cots for twins, this can be ordered by selecting 'cot and mattress' in the first and second drop down box. A maximum of five items can be ordered at one time for one family.
- Step 7: You will not be able to enter a delivery date at this stage but the information will be saved when you press 'OK' and this information can be entered later. Enter the delivery date only when delivery is confirmed by the client. The case will not be able to be closed in IRIS until the delivery date is entered.

When one or more, but not all the mandatory fields in the program screen are entered and OK clicked, the statement above the program button will confirm that there is incomplete data, as shown in **figure 4**.

This service has incomplete Nursery Equipment Program data			
Nursery Equipment Program			

Figure 5: Incomplete Nursery Equipment Program data

Step 8: When delivery is confirmed and the date entered, and all the mandatory fields in the program screen are completed and OK clicked, the statement above program button will confirm that data is complete, as shown in **figure 6**. At this stage the case can be closed, if the client will not require ongoing Enhanced MCH services.

This service has complete Nursery Equipment Program data
Nursery Equipment Program

Figure 5: Complete Nursery Equipment Program data

Step 9: If the 'Clear' button on the program screen is clicked at any time, the following pop-up screen shown at **figure 7** will appear. If the OK button is clicked on this pop-up, the nursery equipment program screen (and all the data it contains) will be deleted. The statement above the Nursery Equipment Program button will revert to 'This service does not have Nursery Equipment Program data'.

Confirm	×
2	Delete Nursery Equipment Program data for this service?
	OK Cancel

Figure 7: Deleting data.

# 3. Entering order and delivery information (EACH)

# Logging in

- 1. Open the following web site, making sure you bookmark it or save to your 'favourites' for future use: https://www.eachmch.com.au.
- 2. If a security warning as below appears go to step 3, if no security warning go to step 4.
- 3. A certificate warning may appear, click 'Continue to this website'

		Type to search the
	Google	
tes 🙀 🖉 Suggested Sites ▼ 🙋 Get More Add-ons ▼		
· → □ 📾 • Page • Safety • Tools • 🕑 • 🖓 🚉		
There is a problem with this website's security certificate.		
The security certificate presented by this website was not issued by a trusted certificate authority. The security certificate presented by this website was issued for a different website's address.		
Security certificate problems may indicate an attempt to fool you or intercept any data you send to t server.	the	
We recommend that you close this webpage and do not continue to this website.		
Ø Click here to close this webpage.		
Section Continue to this website (not recommended).		
More information		

4. A log in window will appear on top of your internet browser scene, similar to one of the below. Enter the User Name and Password (provided by EACH) and click OK to login.



If you have a 'pop up blocker' turned on, the log in window may not appear, and you will need to check the settings of your internet browser.

# Navigating to the purchase portal

5. You are now logged into the Enterprise Portal. To begin the Purchase Requisition (ordering) process click on the **Purchase tab**. This will load a new menu.



6. In the **Main Lists** column, on the left hand side of the page, click the **Purchase requisitions** to open the Purchase requisition form.



7. The Purchase Requisition screen will now load, to create a new requisition, click the New > (Screen 1)

🌽 Enterprise Portal - EPPu	rchReqTableList - W	indows Internet Explorer						_ 6 >
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	Home > Purchase	> Purchase requisitions						
Purchase	New • Actions	View •						
Main Lists	Open Menu					✓ Items in P	R000011	*
- Pulchase requisitoris	Purchase requisition	ID IRIS reference MCH nurse's name	Lines	Created date and time Requisitioner Submitted	Status	Item numbe	er Item name	Quantity
	PR000011	12341234123412341234 Example	4	18/02/2011 4:33:08 PM DEECD001	Draft	HC	High Chair	1.00
						BO	Booster	1.00
						CNM	Cot and mattress	1.00
						CNM	Cot and mattress	1.00

New purchase requisition (screen 2).

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Home Purchase Contact us				
Home > Purchase > Purchase requisitions				
Purchase New - Actions - View -				
Main Lists New purchase requisition	✓ Items i	n PR000011	*	
Purchase requisitions     Thanks requisitioner submitted     Status	Item nu	mber Item name	Quantity	
PR000011 123412341234123412341234 Example 4 18/02/2011 4:33:08 PM DEECD001 Draft	HC	High Chair	1.00	
	BO	Booster	1.00	
	CNM	Cot and mattress	1.00	
	CNM	Cot and mattress	1.00	

## **Entering details**

8. Complete all the remaining fields in the requisition section.

🖉 Enterprise Portal - EPPu	rchReqTableCreate - Windows Internet Explorer			_ # ×
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- a) Identification section
- **MCH nurse's name**\* Enter the name of the nurse placing the order. This must be one of the designated contacts as nominated to DEECD.
- **IRIS Reference**\* Enter the IRIS reference number \*(unique identification number of each parent/carer, which is automatically generated in the IRIS software). IRIS allows you to copy this number to a clipboard so that it can be pasted into the web portal here.
- **Type** Auto-populated by the system. E.g. General purchase
- Requested date\* Enter the date the requisition/order is made. This will default to the current date.
- **On behalf of** This will default as the current user/nurse that is placing the requisition.

- b) Address section
- Carer's Name Enter the name of the person that will be receiving the delivery. E.g. The carer/parent.
- Address fields- Enter the delivery details such as street and postcode. This cannot be a post office box address.
  - Note: The system will automatically complete the city, suburb and state based on the selected postcode.

<u>If the postcode is known</u>, type the postcode number directly into the field. The system will automatically update the city, suburb and state.

For <u>postcodes with multiple suburbs</u> for the one postcode please use the search function below to find and select the suburb's correct name. The system will automatically update the city, suburb and state.

To search for a postcode click onto the arrow next to the postcode field.

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• To filter the list, click on **Edit Filter**.

$\left( \right.$	<u>VEdit Filter</u>	*
	Postcode	Search name
	0200	AUSTRALIAN NATIONAL UNIVERSITY
	0221	BARTON
	0800	DARWIN
	0801	DARWIN
	0804	PARAP
	0810	ALAWA
	0810	BRINKIN
	0810	CASUARINA
	0810	COCONUT GROVE
	0810	JINGILI
	1 2	3 4 5 6 7 8 9 10
		OK Cancel

• Click the **select field** hyperlink and choose to filter by **postcode** or **suburb name**. The search function will not work unless a filter is chosen.

Apply filter YReset Filter	*
X Select Field 🔹 15 👻	
A Postcode	
Bestendo Search pama	

 Click the arrow next to 'is' to change the search option and select a criteria from the list. E.g. 'Contains', 'Does not contain' etc.

Apply filter	Reset Filter	*
X Search name	Is	
+ Add filter	Is Is not	
Postcode	S Contains	>
0200	A Is empty	. UNIVERSITY
0221	B Starts with	
0800	Ends with	
0801	D Is not between	

Insert the value of the criteria. E.g. Melb

Apply filter	<b>Argent Filter</b>	*
× Search name ▼	Contains 🔻	melb
+ Add filter		

Press enter on your keyboard to filter the list.

Apply filter	* <mark>γ<u>Reset Filter</u> ⊗</mark>
× Search name ▼	Contains 👻 melb
+ Add filter	La Contra
Postcode	Search name
2615	MELBA
2669	MELBERGEN
3000	MELBOURNE
3001	MELBOURNE
3002	EAST MELBOURNE
3003	WEST MELBOURNE
3004	MELBOURNE
3010	UNIVERSITY OF MELBOURNE
3045	MELBOURNE AIRPORT
3050	ROYAL MELBOURNE HOSPITAL
	<b>1</b> 2 3 4 5
	OK Cancel

- Click onto the required postcode or scroll through to other results pages, click onto the ok button to accept the postcode.
- Note: The suburb name and state will only be updated on the form after the new requisition is saved.

#### c) Attention information

A free text field is available to enter any specific information relating to the delivery of the items. For example, 'Beware of dog' or 'Client only available Mondays and Wednesdays to receive order.'

9. Once the details are complete click the **OK** button to view the requisition line section and begin entering specific items on the purchase requisition.

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	Home > Purchase > Ne	w purchase requisition					
Purchase Main Lists • Purchase requisitons	Identification         Purchase requisition ID         MCH nurse is name         IRLS reference         IRLS reference         Fund. Program         Con behalf         Gon behalf         Gon behalf         Requested date         Fund. Program         Con behalf         Requisitioner         Submitted by         Status         Total         Delivery contact number	R000011 Example • • 12341234123412341234 • Sereral purchase 18/02/2011 • DEECD001 DEECD Central Office (DEECD001) Draft 0.00 AUD	Attention Caref's name Street name Postcode City Suburb State Country/region Attention information	Sample  46 Warrandyate Road  3134  R INGWOOD  RINGWOOD  R ING  AUS  R		ж Сапсе	al

10. The lines section is then added to the bottom of the requisition page.

Lin	es			4									
N	lew •   Actions •												
	Child first name	Child last name	Child birth date	Item number	Item name	Туре	Quantity	Unit	Net amount	Currency	Vendor account	Item details	4
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# Ordering Items

11. To select the items you want to select, click New > New lines. This will open the catalogue of items to choose from.

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	IRIS reference	1234123412341234123		Ho warranoyaca k	080				
	Туре	General purchase	Dostroyle	2124 0					
	Requested date	18/02/2011	Chu	3334 10					
	Pequested date 18/02/2011		CRY	RINGWOOD					
	Administration	DEECD Central Office DEECD	Suburb 001)	RINGWOOD R					
	Created date and time	18/02/2011 4:33:08 M	State	VIC R					
	Modified date and time Submitted	18/02/2011 4:33:01 PM	Country/region	AUS n					
	Submitted by		Attention information	1					
	Status	Draft							
	Delivery contact	0.00 AUD							
	Delivery contact number								
	Lines								
	Actions *	atter land							
	Add new lines	to the purchase	h dati Item number	Item name	Type Quantity	Unit Net amoun	& Currency Vendor	account Item detai	ls A
	requisition							Text	
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								CK	Cancel

12. Click on the' Add item' to place an item on the requisition.

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	Home > Purchase > New I	lines									
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		CNM		Cot and mattra	~		220	00 Maternal ar	nd child health		Add item
		CS		Car Seat	35		190	00 Maternal ar	nd child health		Add item
		DPP		Double pram			235	00 Maternal ar	nd child health		Add item
		нс		High Chair			120	00 Maternal ar	nd child health		Add item
		MPR		Mattress Protec	tor		17.	.00 Maternal ar	nd child health		Add item
		PR		Pram			330.	00 Maternal ar	nd child health		Add item
		Item details									
	Non-catalogue items										*
	Items to be added to p	ourchase requisit	ion								<u> </u>
	Child first name	Child last name	Child birth date	Quantity	Unit Item number	Item name	Unit price	Category	Net amount	Currency	Vendor account
											Done Back

a. Important note: A separate line will be created for each item to be ordered, for each child in the family.

Home Finance Sales	Purchase Shop Floor Con	trol Employee Services •	Human Resources	Project Comp	iance					Site Actions	
	Home > Purchase > New	lines									
	New lines										
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Orders		Item number	Ite	m name				Purchase price Category			
<ul> <li>All items</li> </ul>		9004	Ch	air, Executive, Lea	ther, Black			345.99 Chairs		Add item	
<ul> <li>Invoice journal</li> </ul>		9005	Ch	air, Executive, Lea	ther, Brown			345.00 Chairs		Add item	
<ul> <li>Price agreements</li> </ul>		9006	Ch	air, Task, Black, A	irms			215.85 Chairs		Add item	
Delivery note journal		9007	Ch	air, Task, Black, N	lo Arms			107.85 Chairs		Add item	
<ul> <li>Purchase order journal</li> </ul>		9008	Ch	air, Reception, Tau	upe, Arms			385.85 Chairs		Add item	
Account		9009	Ch	air, Reception, Blu	e, Arms			415.85 Chairs		Add item	
<ul> <li>View account</li> </ul>		9001	Lar	np, Desk, Stationa	ary, Bankers shade			45.65 Lamps		Add item	
Reports		9002	Lar	np, Desk, Adjusta	ble, Black Shade			46.57 Lamps		Add item	
<ul> <li>Top item by quantity</li> </ul>		9003	Lar	np, Standing, Silve	er, Fluorescent			57.34 Lamps		Add item	
<ul> <li>Top item by sales</li> </ul>		2000COT	Co					80.00 MCH Mat		Add item	
Top item by time     Delivery data exceeded							123			2)	
<ul> <li>Supply performance</li> </ul>		Item details									
<ul> <li>Supply capacity -</li> </ul>											
Vendor	Non-catalogue items									¥	
	Items to be added to num	these manufaction									
	Items to be added to pure	chase requisition								*	
	Child first name Surr	ame DOB Iten	n Item name	Туре	Quantity	Unit	Net amount	Currency	Vendor account		
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	1										

- 13. The system will insert the item into a new line in the requisition. The following fields in the line are auto populated by the system;
  - Item Item code.
  - Item name Item description.
  - **Type** This will be catalogue item.
  - Quantity A default, read only, value of one item will be entered.
  - Unit The purchase unit of the item. E.g. Pieces or each
  - Net amount The purchase price of the selected item.
  - Currency Default of AUD.
  - Vendor Account Supplier of the item i.e. Baby Bunting

Items to be	added to purchase requisition				*
 Child first num	e Child last name	Child birth date Quantity Unit Item number It	em name Unit p	rice Category Net amount Curre	ency Vendor account
		1.00 EA BO BC	ooster 165	.00 MCH 165.00 AUD	MCHBBUNT 📭 🗸 🤊 🗙

14. For each item ordered, enter the child's name and date of birth. This links the item to an individual as multiple family members may receive goods in the one order. <u>Do not leave these fields blank.</u>

- 辩 Purchase Dynamics AX 💌 2 Home Purchase Co e > Purchase > New lines Purcha nase requisition ID PR000011 Main Lists

  Purchase requisitions Catalogu items Requisition Filter Item number • Teacher Reset filter -Purchas MCH Purchase price Category Item number Item name 165.00 Maternal and child health Add item BO Booster CNM Cot and mattress 330.00 Maternal and child health Add item CS Car Seat 190.00 Maternal and child health Add item Double pram 235.00 Maternal and child health Add item DPR 120.00 Maternal and child health Add item High Chair k PR Pram 330.00 Maternal and child health Add item Item Items to be added to purcha tion . Child first name Child last na Child birth date Quantit Unit price Category Net amount Currency Vendor account Unit Item number Item name February 2011 O EA CNM Cot and mattress 330.00 MCH 330.00 AUD BBY001 < ">× Sample Order 
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   Mon Tue / (1) 8 15 22 Done Back 7 14 21 28 Today is 18/02/2011
- 15. Enter the date of birth manually by typing DD/MM/YYYY or use the calendar provided.

16. When all items have been entered, click the **Done** button in the bottom right hand corner to save the purchase requisition.

# Submit Purchase

17. Check the purchase requisition details and if all details and items are correct, click the **Submit button**.

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	MCH nurse's name	Example	* Stre	et name	46 Warrandyab	e Road					
	IRIS reference	1234123412341234123**									
	Type	General purchase	Post	code	3134	1					
	Fund Program	16/02/2011	City		RINGWOOD						
	Administration		Sub	urb	RINGWOOD	7					
	Created date and time	18/02/2011 4:33:08 PM	ECDUU1) Stat	е	VIC	1					
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	Status	Draft									
	Total Delivery contact	945.00 AUD									
	Delivery contact number										
	Lines										*
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	Child first name	Child last name	Child birth date	Item number	Item name	Туре	Quantity Unit	Net amount Currency	Vendor account	Item details	*
	Sample	Order 1	4/02/2011	нс	High Chair	Catalogue iter	n 1.00 EA	120.00 AUD	BBY001	Disc. pct.	0.00
	Sample	Order 2	26/02/2011	BO	Booster	Catalogue iter	n 1.00 EA	165.00 AUD	BBY001	Discount Burchase miss, charge	0.00
	Example	Order 1	16/02/2011	KINM	Cot and mattress	Catalogue iter	n 1.00 EA	330.00 AUD	BBY001	X Parchase mac, charge	55 0.00
	Sample	Urder 2	22/02/2011	CINIM	Cot and mattress	Catalogue iter	n 1.00 EA	330.00 AOD	881001	Text	*
										Cot and mattress Sussex Cot in White ( mattress 25891)	includes
										OK	Cancel

### Requisition / order changes

**Important:** A purchase requisition that has been submitted cannot be deleted or edited. Please contact EACH to rectify issues on (03) 8720 2700.

1. From the **purchase requisition main page**, select a requisition and click **Actions** to view or edit a requisition and to see to the requisition details.

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		PR000020	0	Delete selec	ted item		8/10/2010 11:28:50 AM	BSW002	8/10/2010 5:56:08 PM	Pending completion		
		PR000025	5	Copy creates a copy	of the purchas	99	11/10/2010 10:14:05 AM	BSW002	11/10/2010 10:14:57 AM	Pending completion		
		PR000027	7	requisition	or the parents.	30	11/10/2010 11:27:08 AM	BSW002	11/10/2010 11:28:09 AM	Approved - Cancelled		
		PR000028	3	Sam Smith		2	11/10/2010 12:12:29 PM	BSW002	11/10/2010 12:22:39 PM	Approved - Received		
		PR000029	9	Tony Smith		1	12/10/2010 2:35:46 PM	BSW002	12/10/2010 3:01:28 PM	Approved - Ordered		
		PR000030	)	Fred Smith		1	12/10/2010 3:44:46 PM	BSW002		Draft		

#### a) Deleting a requisition

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1. To delete an entire purchase requisition that has not yet been submitted, click onto Actions > Delete purchase requisition in the requisition header at the top of the page.

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	Purchase requisition ID	PR000011	Care	er's name	Sample							
	MCH nurse's name	Example	* Stre	et name	46 Warrandyate	Road						
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	Туре	General purchase	Post	code	3134 r	•						
	Requested date	18/02/2011	City		RINGWOOD							
	Fund.Program Administration	DEECD001	Sub	urh	RINGWOOD F	1						
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	New • Actions •											
	Child first name	Child last name Ch	ild birth date	Item number	Item name	Туре	Quantity Unit	Net amount Currency	Vendor account	Item details	*	_
	Sample	Order 14	/02/2011	HC	High Chair	Catalogue item	1.00 EA	120.00 AUD	BBY001	Disc. pct.	0.00	
	Sample	Order 26	/02/2011	BO	Booster	Catalogue item	1.00 EA	165.00 AUD	BBY001	Discount Burchase miss, char	0.00	
	Example	Order 16	/02/2011	CNM	Cot and mattress	Catalogue item	1.00 EA	330.00 AUD	BBY001	K Parchase mac, char	102 0100	
	Sample	Order 22	/02/2011	CNM	Cot and mattress	Catalogue item	1.00 EA	330.00 AUD	BBY001	Text	*	
										Cot and mattress	- Oncluder	-
										mattress 25891)	(890069	
										OK	Cancel	

- b) Adding additional items
- From the purchase requisition details click onto the New > New lines button to open the item catalogue and add additional Items.

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	MCH nurse's n	ame Example	* st	reet name	46 Warrandyate Ro	ad					
	IRIS reference	12341234123412341	23.•								
	Туре	General purchase	PC	ostcode	3134 📭						
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	Add	er information new lines to the purchase	Child birth da	te Item numbe	r Item name	Туре	Quantity Unit	Net amount Current	y Vendor account	Item details	\$
	requ	isition	14/02/2011	HC	High Chair	Catalogue item	1.00 EA	120.00 AUD	BBY001	Disc. pct.	0.0
	Sample Example	Order	16/02/2011	CNM	Cot and mattracc	Catalogue item	1.00 EA	165.00 AUD	BBY001	<ul> <li>Purchase misc. charge</li> </ul>	ges 0.0
	Sample	Order	22/02/2011	CNM	Cot and mattress	Catalogue item	1.00 EA	330.00 AUD	BEVOOI	`	
										Text	*
										Cot and mattress Sussex Cot in White mattress 25891)	(includes

c) Editing incorrect lines

Use the editing functions to change errors in the child name, last name or date of birth fields.

**Note:** The item, quantity and vendor accounts will default and should not be changed. If the family requires 2 cots, two lines will be created and the name of each child that is receiving the cot must be entered.

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	Child first n	View selected item		ate Item number It	em name	Type	Quantity Unit	Net amount Current	y Vendor account		Item details	
	Sample	Edit selected item		нс н	gh Cheir	Catalogue	tem 1.00 EA	120.00 AUD	881001	×	Disc. pct.	0.00
	Sample	Delete selected item		80 B	ioster	Catalogue	tem 1.00 EA	165.00 AUD	BB1001		Discount	0.00
	Example	Order 14	6/02/2011	CNM G	x and mattres	Catalogue	tem 1.00 EA	330.00 AUD	891001		Purchase mac, charges	0.00
	Sample	Order 2	2/02/2011	CNM G	x and mattres	s Catalogue	tem 1.00 EA	330.00 AUD	889001		Text	
											High Chair Valco Astro Compact Graph	

 Highlight the line you would like to edit by clicking on the information, it will turn blue Click onto Actions > Edit selected item.

Lines										*
New -	Actions	•								
Child first n		View selected item	e Item number	Item name	Туре	Quantity Unit	t Net amount Currency	Vendor account	Item details	*
		Edit selectati item	во	Booster	Catalogue item	1.00 EA	165.00 AUD	MCHBBUNTING	Disc. pct.	0.00
		Delete selected item	CNM	Cot and Mattress	Catalogue item	1.00 EA	330.00 AUD	MCHBBUNTING 🗙	Discount	0.00

2. This will take you to a new screen where you can edit the information you entered. Edit / insert the child name, child last name or child birth date only.

EACH Enterprise Portal				Company:EACH 🔹   Welcome Ax2 Training 👻   🛅 🔞	^
each Purchas	ie -			Dynamics AX 💌 🔎	
EACH Enterprise Portal	urchase				
	Home > Purchase > Edit line details				
Purchase	Actions - Upload Document				
Main Lists	Item			*	
<ul> <li>Purchase requisitions</li> </ul>	Child info				
	Child first name	Fred			=
	Child last name	Smith			
	Child birth date	13/05/2010			
	Item number	CNM			
	Item name	Cot and Mattress			
	Туре	Catalogue item			
	Text	Cot and Mattress Sussex Cot in White (includes mattress 25891)			
	Category	MCH			
	Unit	EA 🗣 🔹		N	
	Quantity		1.00	48	
	Currency	AUD 🗣 🔹			
	Vendor account	MCHBBUNTING R			
	Proposed vendor				
	Colored Street and Street	ACCOC			

3. Click the **OK** button at the bottom of the page to save the change.



#### d) Deleting requisition lines

Incorrect purchase requisition lines can be deleted if the purchase order has not yet been submitted.

Lines can be deleted in one of two ways;

1. Click onto the incorrect line and then click the black cross.

Lines											
New - Actions -											
Child first name	Child last name	Child birth date	Item number	Item name	Туре	Quantity	Unit Neta	amount	Currency	Vendor account	
			во	Booster	Catalogue item	1.00	EA	165.00	AUD	MCHBBUNTING	
Fred	Smith	13/05/2010	CNM	Cot and Mattress	Catalogue item	1.00	EA	330.00	AUD	MCHBBUNTING	×

#### 2. Click onto the incorrect line then click onto Actions > Delete selected item

Lines										*
New 🔹	Actions	•								
Child first n		View selected item	e Item number	Item name	Туре	Quantity Unit	Net amount Currency	Vendor account	Item details	*
		Edit selected item	во	Booster	Catalogue item	1.00 EA	165.00 AUD	MCHBBUNTING	Disc. pct.	0.00
Fred		Delete selected item	CNM	Cot and Mattress	Catalogue item	1.00 EA	330.00 AUD	MCHBBUNTING 🗙	Discount	0.00
									Purchase misc. charges	0.00