



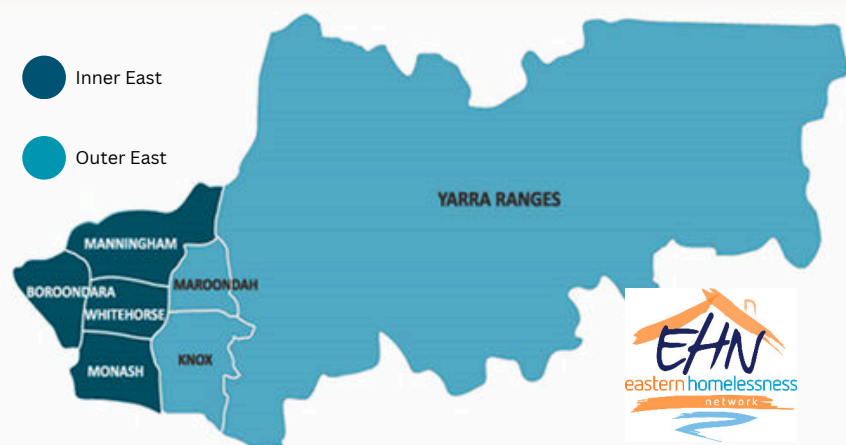
Eastern Homelessness Service System Alliance

Strategic Plan 2025-2028

About Us

The Eastern Homelessness Service System Alliance (EHSSA) is a partnership of specialist homelessness and family violence funded services in Melbourne's Inner and Outer East. The EHSSA is committed to achieving better outcomes for vulnerable members of the community who are experiencing or at risk of homelessness and/or family violence.

The EHSSA sits within the The Eastern Homelessness Network (EHN), one of nine DFFH-funded regional networks. The EHN covers seven local government areas across Melbourne's Inner and Outer East. These networks are part of the Victorian Homelessness Network (VHN), which tackles statewide operational issues in homelessness services. The EHSSA is guided by a Governance Group and supported by a Regional Homelessness Network Coordinator responsible for implementing the network's plans and projects.



Our Vision

All people have a home, that is safe, affordable and are meaningful connected with their community,

Purpose

To provide strategic leadership for homelessness, housing and family violence services in the inner and outer Eastern Melbourne areas.



Client focus - providing a holistic response that meets the needs of the client



Collaborative relationships - working together in a respectful manner to provide enhanced responses to clients



Quality - continual improvement towards providing high standard response to clients



Innovation - commitment to working towards 'a better way' of doing things and encouraging new ideas from clients, those with lived experience and staff at every level

Strategic Objectives

01.

Strong Partnerships and Strategic leadership

By fostering strategic leadership, strong partnerships and incorporating lived experience expertise, we collaborate to bridge system and service gaps, develop impactful projects, and respond to evolving trends.

Priority 1.1: Strengthening Collaboration and Sector Capacity

Priority 1.2: Embedding Lived Experience Expertise

Priority 1.3: System Reform Engagement

Priority 1.4: Community Awareness and Evidence-Based Advocacy

02.

Data Driven Advocacy and Practice

Building a strong evidence base to evaluate impact, data analysis, and collaboration to identify gaps and inform EHSSA initiatives.

Priority 2.1: Strengthening Data Collection and Analysis

03.

Maintain and grow an inclusive, skilled, interconnected and sustainable workforce

Building deeper and broader workforce competence, capacity building, retention, wellbeing, and training.

Priority 3.1: Workforce Training, Development, and Retention

Priority 3.2: Workforce System Improvement

For more information about the EHSSA or this strategic plan



www.ehn.org.au/
EHSSA



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