



On track or complete	Behind Schedule	Unlikely to be completed
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This EHSSA implementation plan is a living document that will be reviewed and updated annually to check progress and modify as necessary to maintain the plan's relevance and integrity. *Strategic Plan Progression* is a recurring agenda item at the monthly EHSSA meetings.

Strategic Objective 1: Strong Partnerships and Strategic Leadership

By fostering strategic leadership, strong partnerships and incorporating lived experience expertise, we collaborate to bridge system and service gaps, develop impactful projects, and respond to evolving trends.

Priority 1.1: Strengthening Collaboration and Sector Capacity				
	Activity	Responsibility	Timeframe	Progress
1.1.1	Maintain and expand existing membership of networks to extend collaborations and build capacity including:			
	EHN Team Leaders meetings	EHN Coordinator SCRP Coordinator	Every six weeks	
	EHSSA membership and meetings	EHSSA membership	Monthly	
	HEF / PRAP providers fortnightly meetings	HEF/PRAP providers Wellways	Fortnightly	
	RFVP meetings - Attendance and report back	SCRP Coordinator EHSSA membership	Monthly	

	Victorian Homelessness Network (VHN) – Membership and Meeting attendance	EHSSA Chair and Elected representative EHN Coordinator	Meetings 3 times per year	
	Children’s Network Meetings	SCRP Coordinator	Every 2 months	
1.1.2	Encourage co-location for cross-sector support e.g. Mental Health, AOD, Health, Family Violence.	EHSSA membership	Ongoing	
1.1.3	Share knowledge, innovation, and systems across allied services, including Family Violence, Alcohol and Other Drugs and Mental Health including:			
	Continue to support the Regional Coordinators to promote and facilitate service coordination across the region	EHN Coordinator SCRP Coordinator RFVP PSA	Monthly	
	EHSSA representation on RFVP	EHSSA membership	Monthly	
	Explore ways of connecting with EMHSCA	EHSSA membership	Yr 1	
	Explore ways to enhance prioritisation pathways between homelessness and allied health services	EHSSA membership	Yr 2	
	Invite speakers from allied services to share information at EHN Team Leader Meetings and Practitioner Meetings	EHN Coordinator SCRP Coordinator Team Leaders	Ongoing	
	Share insights and innovations through bulletins and websites	EHN Coordinator EHSSA membership	Ongoing	
1.1.4	Review and refine coordinated service system arrangements including:			
	EHN fact sheets	EHN Coordinator EHN Team Leaders FACT Sheet working group	Yr 1,2,3 Ongoing review	
	e-referral review	EHN Coordinator EHN Team Leaders	Yr 1	
	MARAM alignment	RFVP PSA EHSSA membership	Yr1	

	New Homelessness Service System guidelines 2025	EHSSA membership	Yr 1	
	THM advertising and allocation process review	THM providers and Entry Points	Yr1	
1.1.5	Maintain effective partnership and governance of the EHSSA including maintaining, regularly reviewing and updating governing documents			
	EHSSA ToR, Strategic Plan and Implementation Plan	EHN Coordinator EHN Governance group	Yr 1,2,3 June	
	Governance Group Governing documents and membership	EHN Coordinator EHN Governance group	Yr 1,2,3 Sep	
1.1.6	Support the Children's Resource Program in promoting best practice work with children.			
	Promote attendance of staff at Children's Network Meeting	EHSSA membership SCRP Coordinator	6 times a year	
	Promote the use of Regional Homeless Children's Brokerage Program to enhance opportunities for children experiencing homelessness and family violence.	EHSSA membership SCRP Coordinator	ongoing	
	Find opportunities for SCRCP Coordinator to engage with organisations and frontline practitioners through co-location, team meetings and secondary consultation etc.	EHSSA membership SCRP Coordinator	Ongoing	
	Encourage practitioners to utilise the SCRCP resources created for working with children and parents.	EHSSA membership SCRP Coordinator	Ongoing	
	Support the promotion and uptake of the Children's MARAM within the region	EHSSA membership SCRP Coordinator	Yr 2 & 3	

Priority 1.2: Embedding Lived Experience Expertise

	Activity	Responsibility	Timeframe	Progress
1.2.1	Continue to explore how to involve people with lived experience in EHSSA decision making, advocacy and service development.			
	Finalise EHSSA lived expertise participation guidelines/framework	Client Voice Working Group EHSSA membership	Year 1	Completed framework

	Review current framework and practice	Client Voice Working Group EHSSA membership	Year 3	
1.2.2	Advocate for better resourcing and funding to support paid lived expertise involvement.	Client Voice Working Group EHSSA membership DFFH CHP	Ongoing	

Priority 1.3: System Reform Engagement

	Activity	Responsibility	Timeframe	Progress
1.3.1	Promote horizontal and vertical communication with and between the EHSSA, other LASNs, peak bodies and government departments	EHN Coordinator. VHN representatives. EHSSA membership.	Ongoing	
1.3.2	Monitor policy changes and actively engage in reform processes in the homelessness and allied sectors (e.g. SHS Guidelines, THM review/reform, Family Violence, Mental Health).	EHSSA membership	As identified	
1.3.3	Promote research engagement, including peak body submissions and university studies.	EHSSA membership	As identified	
1.3.4	Maintain and further develop relationships with all levels of government, including DFFH & Homes Vic, Councils, State and Federal MPs	EHSSA membership	Ongoing	
1.3.5	Working with the Victorian Homelessness Network to support statewide responses to identified priorities	EHSSA Chair EHSSA Coordinator EHSSA membership	3 meetings per year	

Priority 1.4: Community Awareness and Evidence-Based Advocacy

	Activity	Responsibility	Timeframe	Progress
1.4.1	Support peak body initiatives (e.g., Everybody's Home Campaign and National Homelessness Week activities).	EHSSA Membership	Ongoing, as identified	

1.4.2	Coordinate EHN advocacy/awareness activities, including Homelessness Week events and Houses at Parliament	EHN Coordinator Homelessness Week Working Group	July – August each year and as identified	
1.4.3	Use standardised presentations and reports to strengthen advocacy efforts based on current information and data. Developed Key issues paper and infographic	EHN Coordinator Data Working Group	Year 1 – 2	Completed - Developed Key issues paper and infographic
1.4.4	Explore ways of sharing the lived experience perspective, including (but not limited to) those of LGBTIQ+ community, those experiencing Family Violence and/or mental illness, children, CALD and First Nations people. This may include the use of storytelling.	EHSSA membership	Year 1 – 2 & 3	

Strategic Objective 2: Data-Driven Advocacy and Practice

Building a strong evidence base to evaluate impact, data analysis, and collaboration to identify gaps and inform EHSSA initiatives.

Priority 2.1: Strengthening Data Collection and Analysis				
	Activity	Responsibility	Timeframe	Progress
2.1.1	Establish an EHN data working group		Yr 1	
2.1.2	Explore regional unmet need /demand	EHSSA Data Working Group	Yr 1 & 2	VHN statewide Entry Point Demand Project
2.1.3	Annually review DFFH regional data reports	EHSSA Data Working Group	Yr 1, 2 & 3	
2.1.4	Develop a common <i>data dictionary</i> that includes references to data sources	EHSSA Data Working Group	Yr 1	Completed – List of data sources
2.1.5	Census data analysis	EHSSA Data Working Group	Year 1,2 & 3	
2.1.6	Develop a regional key issues paper and infographic	EHSSA Data Working Group	Year 1	Completed – key issues paper and

				infographic update May 2026
2.1.7	Review the recording unassisted practice	EHSSA membership Team Leaders EHN Coordinators		
2.1.8	Explore how to demonstrate the collective impact of the EHSSA. This may include an annual report outlining the reach of the EHSSAs activities and points of connection.	Governance Group Working groups	Year 3 in line with Strategic plan review	
2.1.10	Advocate for Orange Door and other allied sectors to accurately record homelessness data.	EHSSA		Membership agreed this is not in scope
2.1.11	Improve representation on, and support the activities of, the Statewide SHS Data Group (Community of Practice) to feedback local issues and suggested SHIP enhancements to better suit practice	EHSSA Data Working Group	Year 1 - 2	
2.1.12	Engage with and promote Census collection 2026. Including encouraging staff to assist client participation and staff to be involved with the Rough Sleeper Count.	EHN Coordinator EHSSA membership	Year 1-2-3	

Strategic Objective 3: Maintain and grow an inclusive, skilled, interconnected and sustainable workforce

Building deeper and broader workforce competence, capacity building, retention, wellbeing, and training.

Priority 3.1: Workforce Training, Development, and Retention				
	Activity	Responsibility	Timeframe	Progress
3.1.1	Promote training opportunities, including SHS subsidised training program.	EHN Coordinator SCRIP Coordinator	ongoing	Free EHSSA training – Psychosocial safety and legislation training 8.7.26
3.1.2	Promote supervision and self-care planning for practitioners and leadership	EHSSA membership	Ongoing	

3.1.3	Promote the use of DFFH supervision guidelines in supervision and workforce practice to enhance service consistency.	EHSSA membership	Ongoing	
3.1.4	Support EHSSA Workforce wellbeing champion to: ○ Promote the sharing of well-being policies and procedures and activities ○ Reassess key focus areas eg. implementation of new funded service guidelines / reform and the impact in the workforce ○ Lead the discussion of Wellbeing as standing agenda item of EHSSA ○ Encourage EHSSA leadership group to share best practice learnings and experiences to maintain their health and wellbeing. ○ Escalate identified workforce challenges and identify how workforce challenges can be escalated	EHSSA membership and champion	ongoing	
3.1.5	Promote the strengthening of ties with universities to support course content, employment pathways and student placement.	EHSSA membership	Yr 1	Organisational activity
3.1.6	Explore opportunities to support staff in responding to and supporting diverse cohorts. (LGBTIQ+A, FV, children, First Nations, and people with a disability).	Workforce Wellbeing Champion with EHSSA membership SCRIP Coordinator	Yr 1	Discussed ideas as a group 2.7.26
3.1.7	Identify opportunities to provide regional training	EHSSA membership EHN Coordinator		
	Provide training for EHSSA members and team leaders – Psychosocial safety	EHSSA membership EHN Coordinator		8.7.2026
	Provide training for EHSSA members and Team Leaders - “The Working Mind”- October 26	EHSSA membership EHN Coordinator		

Priority 3.2: Workforce System Improvement

	Activity	Responsibility	Timeframe	Progress
3.2.1	Promote all relevant staff receive MARAM training, with a focus on child/young person’s MARAM and Persons Using Violence by 2027.	RFVP EHSSA membership	By Year 3	

3.2.2	Uptake of annual MARAM alignment and system integration survey	RFVP EHSSA members	By Year 3	
3.2.3	Evaluate the evolving needs of the workforce in collaboration with VHN Statewide groups Eg. data snapshots across EHSSA services to highlight workforce challenges	EHSSA membership and Workforce Wellbeing Champion VHN Statewide unmet need working group	Year 2	
3.2.4	Consider establishment of Community of Practice for Team Leaders – in line with reform	EHSSA membership	Year 3	

Acronyms

AOD	Alcohol and Other Drugs
CALD	Culturally and Linguistically Diverse
CHIA	Community Housing Industry Association
CHP	Council to Homeless Persons – Peak body for homelessness
CISS	Child Information Sharing Scheme
DFFH	Department of Families Fairness and Housing (previously Department of Health and Human Services - DHHS)
EHN	Eastern Homelessness Network
EHSSA	Eastern Homelessness Service System Alliance
EMHSCA	Eastern Mental Health Service Coordination Alliance
FSV	Family Safe Victoria
FV	Family Violence
FVISS	Family Violence Information Sharing Scheme
HEF	Housing Establishment Fund
IAP	Initial Assessment and Planning

LASN	Local Area Service Network (Equivalent of EHSSA in other regions)
LGBTIQA+ or LGBTIQA+SB	Lesbian, Gay, Bisexual, Transgender and Gender Diverse, Intersex, Queer (or questioning), Asexual, +, SisterGirls, BrotherBoys. The 'plus' is used to signify any other gender identities and sexual orientations that are not specifically covered by the other initials.
MARAM	Multi-Agency Risk Assessment and Management
NDIS	National Disability Insurance Scheme
PRAP & PRAP (+)	Private Rental Assistance Program
PSA	Principle Strategic Advisor - Family Violence
RFVP	Regional Family Violence Partnership
RTA	Residential Tenancy Act
SCRIP	Statewide Children's Resource Program
SHIP	Specialist Homelessness Information Platform
SHS	Specialist Homelessness Services
THM	Transitional Housing Management
TOD	The Orange Door
VHN	Victorian Homelessness Network